

LHD OPEN LINE CALL

MAY 27, 2008

Meeting Summary:

I. MDCH update

- A. Minutes are appreciated after every call. Thanks to Liz for minutes from May 19. Minutes distributed to IAP email list.
- B. Quick COD guides for providers were developed by Terri Adams. Distributed to IAP email list. Still need for Quick Guide for vaccines losses/return of losses-form to be developed by MDCH. Please send suggestions for other provider support materials to adamst2@michigan.gov
- C. MDCH depot not as depleted as much as was planned due to a delay in May order. MDCH cannot order any vaccine for state depot. Orders will be sent from MDCH depot and McKesson. Hib orders will come from McKesson.
- D. Connie reminded all that she is assuming that LHDs have checked addresses and shipping times when orders are placed. Recent orders have been submitted with information that is different than the provider VFC enrollment form, and Connie is updating our system to reflect current changes.

II. MCIR/MDCH update

- A. Therese reported that she would be sending out an email update. There was a technical meeting today on LWB (Lost, Wasted, Borrowed) vaccine reconciliation. There will be no replacement transactions in MCIR. If there is private inventory and VFC inventory, a private inventory report and a public inventory report will be made available to tell providers what doses need to be replaced. If providers do not enter private inventories, we will need to train on the public inventory LWB report.
- B. McKesson has developed an IT problem with their daily shipping report. They expect the problem to be corrected soon. MCIR will need to test the file's export into MCIR. This is a critical file for all state registries. MCIR

is planning a June 2 go live date for entering the shipping file into new VIM users' inventories.

- C. Note that McKesson has shipped partial orders –and they will not include the inventory in the daily shipping report until the full order has been filled, so it is possible to have vaccine arrive before it is loaded into the MCIR inventory. We hope that McKesson continues to work on this issue. Notify MDCH if you receive any partial orders.
- D. Be aware that if you receive the same lot number and same product in a new order, the file will add the doses to your inventory. Please call MDCH if there is any discrepancies–do not add to inventory until you contact MDCH. We will all need to do data quality checks as we move forward. Contact Connie if there is any discrepancy with MCIR inventory and what is shipped to you.

III. Questions and Answers:

- Q). I have converted and I have received the May order, but I have expired Td and HepB that I had received originally from the state depot. Who do I return this to?
- A). Return in June to McKesson with new state forms that will be coming on lost, wasted, or expired vaccine.
- Q). Who picks up empty boxes for return?
- A). UPS, but do not call UPS for pickup. Give the box to your UPS driver at their next visit or if you cannot hold the box, call 877-822-7746 or email CDCCustomerservice@mckesson.com
- Q). It seems like there is an advantage to a LHD to receive partial shipments because it gives them time to unpack the variety of shapes and sizes of boxes.
- A). McKesson will not send file until the order has been completely fulfilled. The size of the LHD order will decrease in size as we transition providers to McKesson. We understand that this is a major transition for all LHDs that takes place over many months.

Tip: Macomb shared that they have shortened their hours on their enrollment form to 8:30am-1:00pm so that McKesson doesn't arrive at

4pm with a large order that staff isn't able to inspect and unpack into vaccine storage areas.

Q). If Connie is sending an Excel file to be transferred into MCIR inventory for the new VIM users, would it be possible, if a private inventory is put into an Excel file format, that it could be added to MCIR inventory?

A). Therese will check with Kevin, the MCIR tech staff person.

Q). Will you have to "activate" orders in inventories?

A). No, orders will be added to inventories. Approval of orders is a part of the design in future MCIR releases.

Q). I have not converted yet. What if I have lot numbers that are the same for public and private inventories?

A). MCIR staff will assist you before conversion to separate the stock into 2 separate inventories, public and private.

Q). A nurse from California told me that all of their provider orders go through the state, and that LHDs do not have to approve the orders. Why is this state different than we are?

A). Most states are ordering vaccines for all of their providers. California had a third party distributor before McKesson, and the state is entering provider orders into VACMAN. In Michigan, we have relied on LHDs to implement much of the VFC program. We feel it is beneficial to all for the LHD to have a role in assuring that orders are accurate and that there are steps in place for vaccine accountability.

Q). Will MCIR pre-populate our inventories if we are using old VIM and have not converted all of our sites into new VIM?

A). Pre-populating inventories will only occur for those who are using new VIM. If you are using old VIM, it will not pre-populate the inventory. If you receive vaccine from the state depot, it will not pre-populate the inventory.

Q). We have transferred and converted to new VIM, do I have to do two inventories for you?

A). With the month ending in May, you may combine the inventories.

- Q). Will MCIR staff be available tomorrow and Thursday? Mary Jo and I will be doing the beta training for providers in Berrien.
- A). Laura Korten will be attending the training for MCIR support.
- Q) We did not do an ending inventory report before we converted to new VIM. How do we report on our end of the month inventory for 4/30?
- A). Therese will set up a conference call with LHD and MCIR to remedy the problem. Steps in conversion now include the step of running an ending inventory.
- Q). How do you verify orders today with the new VIM?
- A). Using the packing slip to check the pre-populated MCIR inventory is an important step. Ian will send a report to MCIR HelpDesk and MDCH VFC Program that will summarize by PIN what inventory was pre-populated. We will update the Quick COD guide for how to verify orders with the current version of the new VIM.

Next call: Tuesday June 3 at 1 pm

ITEMS MDCH WILL FOLLOW UP ON

Therese will send out email on MCIR LWB.

Therese will set up call for Dickinson ending inventory report.

Darcy will send out how to verify orders with new VIM

Minutes to be taken and distributed after each call